

Basic Mediation and Conflict Resolution Skills: 40 Hours

Presented By

Howard Community College

and

The Mediation and Conflict Resolution Center at Howard Community College

This 40-hour, interactive course covers theory, process, skills, and ethical considerations essential for every mediator. Training format includes coached role playing, small group discussion and exercises, video, and lecture. Course covers all topics required by Maryland Circuit Court Rule 17-104 including:

- Overview of conflict resolution
- Mediation theory and process
- Communication skills for effective mediation
- Ethics and confidentiality
- Special topics including screening, caucus, and power balancing
- Rules, statutes, and practices governing mediation in Maryland Circuit Courts
- Cultural awareness

Completing this course meets the training requirement for designation by Maryland Circuit Courts as a mediator. Instructor Barbara Blake Williams, M.P.A., M.Ed., Esquire, has a private mediation practice, is listed on the rosters for court-appointed mediation with several Maryland Circuit Courts, and has conducted extensive training in mediation. An Advanced Practitioner Member of ACR and certified by the Maryland Council for Dispute Resolution (MCDR), Barbara is a past President of MCDR and current Chair of its Certification Committee. 4.0 CEUs. 40 credit hours (category 1) approved by the Maryland Board of Social Work Examiners. 40 Continuing Education hours approved by the Board of Examiners of Psychologists.

Cost? \$925.00 (includes \$290.00 in fees not eligible for waiver or discount). Register by March 23, 2016 and receive a **\$50.00 early bird tuition discount**.

Time? Thu, Fri: 6:30 p.m. – 9:45 p.m.; and, Sat: 8:30 a.m. – 5:00 p.m. April 7 – 23, 2016.

Place? Gateway Campus of Howard Community College

To REGISTER, click on www.howardcc.edu

Course number is: XI-114-7851 #6769

To LEARN MORE: Contact Roxanne Farrar at Howard Community College at 443-518-4972 or rfarrar@howardcc.edu.